In re application of: Carol Ann Egan et al.

Group Art Unit: 2192

Examiner: Thuy Chan Dao

Serial No.: Filed:

10/665.656

September 18, 2003

Title: COMPUTER APPLICATION AND METHODS FOR AUTONOMIC

UPGRADE MAINTENANCE OF COMPUTER HARDWARE, OPERATING SYSTEMS AND APPLICATION SOFTWARE

Mail Stop AF Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

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CERTIFICATE OF ELECTRONIC TRANSMISSION

I hereby certify that this correspondence and any enclosures are being electronically transmitted via EFS-WEB on the date indicated below

January 13, 2009

Debra A. Peterson

RESPONSE UNDER 37 CFR 1.116

This response addresses the issues raised in the Final Office Action mailed November 14. 2008, having a period for response set to expire on February 14, 2009. The following amendments and remarks are respectfully submitted.

Amendments to the Claims are reflected in the listing of claims which begin on page 2 of this paper.

Remarks begin on page 11.

Conclusion begins on page 15.

Docket No.: ROC920030111US1

Serial No.: 10/665,656